

Privacy Policy for KOD Mobile Application

1. Introduction

This Privacy Policy explains how Kristina ("Publisher"), based in Dubai, United Arab Emirates ("UAE"), collects, uses, and protects your information when you use the KOD mobile application ("App"). By using the App, you agree to the terms of this Privacy Policy and the Mobile Application Agreement.

2. Data Collected

The following data is collected from users of the App:

- **Device Information:** Includes device ID and other technical identifiers used for app functionality and analytics.
- **Personal Information:**
 - Name
 - Date of Birth
 - Email Address
 - Phone Number (Note: Not all country codes are accepted for registration).
- **Usage Data:** Includes in-app interactions, diagnostics, and performance data to improve the user experience.

3. Purpose of Data Collection

The data collected is used for the following purposes:

- **App Functionality:** To ensure the App operates smoothly and efficiently.
- **Product Personalization:** To tailor the App's features and content to the user's preferences.
- **Analytics:** To improve the App's performance and usability.
- **Support:** To provide assistance through the in-app support feature and resolve user inquiries within 48 hours (during UAE working hours).

4. User Account Management

- **Account Creation:** Users can create an account using their email and phone number.
- **Password Recovery:** Users can reset their password if needed.
- **Account Deletion:** Users can delete their accounts directly within the App. Upon account deletion, all personal data is anonymized, leaving only aggregated data for analytics purposes.

- **Subscription Recovery:** If a user deletes their profile and creates a new one, any active subscription will be transferred to the new account upon request.

5. Data Sharing

The Publisher does not share personal information with third parties, except as required by law or to comply with Apple App Store and Google Play Store guidelines.

6. Data Security

The Publisher takes reasonable measures to protect your personal data from unauthorized access, loss, misuse, or alteration. However, no system is completely secure, and users are encouraged to use strong passwords and protect their account credentials.

7. Compliance with Apple and Google Policies

The App complies with all applicable Apple App Store and Google Play Store policies. Users are required to adhere to these guidelines when using the App.

8. User Rights

- Users have the right to access, modify, and delete their data within the App.
- Upon deletion of an account, all personal data will be anonymized, ensuring no identifiable information is retained.

9. Privacy Policy Updates

The Publisher reserves the right to update this Privacy Policy at any time. Users will be notified of significant changes via the App or through the Privacy Policy URL: <https://numschool-web.com/docs/privacy-policy.pdf>.

10. Contact Information

For any questions or concerns about this Privacy Policy, users can contact the Publisher via email at admin@numschool-web.com.